Salon terms and conditions

**CANCELLATIONS:**

Please note 24 hours notice is required for all cancellations otherwise 50% of the total treatment price will be charged.

‘No show’ appointments will be charged 100% of the treatment total.

**PUNCTUALITY AND COURTESY**:

Please arrive in good time for your treatment as a consultation may be required. Arriving late may interfere with your treatment, all appointments will end at their scheduled time so that the next client is not delayed.

**DATE PROTECTION:**

The information you share with us during your booking or consultation, is kept private and only used for the sole purpose of contact and treatment needs. We will not share your information or use it for any other purpose without prior consent.

**DEPOSITS:**

For new clients we may require a deposit for your treatment. You will be contacted by a member of staff if this is required, deposits can be paid over the phone or in the salon. The deposit amount will be deducted from your final treatment bill. In the event of a no show or your treatment being cancelled outside of our cancellation policy, your deposit will not be able to be returned.

We require your deposit to be paid within 48 hours of your treatment date, failure to do so may result in your treatment being cancelled.